



## IT SUPPORT

Today's businesses face stiff competition and as a result having the best price is no longer good enough. Customers also expect great service, quality, and response times. If your staff is tied up trying to fix computer related problems they aren't focusing on your customers.

We provide telephone, mobile text, email, and in person support to your staff during your business hours of operation. We support your mission critical applications as well as 3rd party applications like Microsoft Office including onboarding new employees.

## SOFTWARE DEVELOPMENT

Software development has been used to solve business problems and automate business processes for decades. Businesses today need a way of differentiating themselves from their competitors and to improve their customer's experiences and delivery. Using an agile approach, we work with you and your team to develop a tailor-made solution that works for your business and customers helping you gain that advantage over your competitors. We specialize in developing websites, web / mobile and desktop applications.



**CARRION.IT**  
IT BUSINESS SERVICES

## ENTERPRISE IT SOLUTIONS FOR THE SMALL & MID-SIZED BUSINESS

Software Development, IT Support, Phone VoIP, Cloud & Network Management

<http://www.carrion.it>

## OUR BELIEFS

ENTERPRISE IT SOLUTIONS SHOULD BE ACCESSIBLE TO THE SMB AT AN AFFORDABLE PRICE.

WE LIVE AND BREATHE TECHNOLOGY TO SOLVE REAL WORLD BUSINESS PROBLEMS.

WE WILL ALWAYS BE ACCESSIBLE WHEN YOU NEED US.

## CONTACT US:

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**CALL US: (305) 380-9040**

## NETWORK PROTECTION

Your network is the heart of your IT infrastructure. Every confidential email and website transaction travels through your network. Securing your network is the key to keeping your data and computers safe from viruses, malware, and rouge employees.



### ANTIVIRUS / MALWARE PROTECTION

Simply having a virus scanner on each computer is NOT enough protection to keep your data and computers safe. We virtually stop all viruses and malware before they can infect your servers or computers at the entry point of your network.



### NETWORK QUALITY

We custom configure your network to prioritize your mission critical applications and ensure smooth & fast delivery to your staff and customers. We also work with you to discourage and/or block non business related websites improving staff productivity and network efficiency.

## CLOUD MANAGEMENT

There is no doubt that smart businesses are moving their mission critical applications to the cloud. We can help you migrate your existing server resources to the cloud and/or setup a hybrid approach leveraging your existing local assets.



Scale up or down based on business demand ensuring you only pay for the resources you're consuming.



Maintaining compliance is NOT an option for some industries whether it is PCI, SOC, ISO, HIPPA and other critical compliance requirements. We can help you meet the compliance demands of your industry.



In nearly all situations your data is safer on the cloud than it is locally. SMB's can now take advantage of enterprise level encryption and backup redundancy to safeguard their data at a fraction of the cost to implement the same level of security standards locally.



## VOIP PHONE SERVICE

Many businesses are switching to VoIP phone systems to reduce costs and increase functionality and mobility over standard PSTN phone lines. We offer the same level of functionality and stability as the major brand VoIP Providers but at a fraction of the cost. We charge a flat rate per phone line without feature limitations saving you even more money. Some of the features we provide are:

Caller ID, Call Transfer, Parking, Forwarding, Recording, Reporting, Voicemail-to-Email, Follow-Me, Auto Attendant, DND, Call Queues, "Your" Music On Hold, Ring Groups, Conference Rooms, Remote Users and Multiple Offices supported.

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